

RECORDS RETRIEVAL

FAST, DILIGENT, SECURE, & EFFECTIVE TEAM TO ASSIST YOU!

**TRANSPARENCY
AT EVERY STEP!**



ACCESSIBLE RECORD REPOSITORY

- Access and download records and invoices
- Review status of open requests at any time
- Immediate electronic download of records upon completion



DEDICATED & EXPERIENCED TEAM

- Expertise in navigating the retrieval process
- Proficiency in legal and regulatory requirements
- Extensive knowledge and compliance with all privacy laws



SECURE PROCESSES AT EVERY STEP

- HIPAA-compliant and secure servers
- Individual logins for all counsel and/or designated staff
- Industry-leading security and data safeguards



EXTENSIVE NETWORKS

- Well-established network of providers
- Access to hundreds of copy service platforms for fast payment



QUALITY ASSURANCE GUARANTEED

- Detailed certification page to ensure records are certified
- Thorough research to identify the correct custodian and address verification
- Verify the retention policy and any authorization requirements in advance, cutting down on delays and rejections



QUICK TURNAROUND

- Established follow up schedule
- Transparency and prompt responses to any requests for information
- Advancement of custodian fees, compliance and statutes

CONTACT INFORMATION

Records Retrieval

requests@veritext.com